

JANNA MASSAR, M.D.
Internal Medicine

PATIENT MEDICAL HISTORY

NAME _____ AGE _____ OCCUPATION _____

CHIEF COMPLAINT _____

FAMILY HISTORY		YES	NO
Has any relative had	Cancer of breasts, female organs, colon, melanoma	()	()
	Tuberculosis (in the last 5 years)	()	()
	Diabetes	()	()
	High blood pressure	()	()
	Kidney trouble (Other than kidney stones)	()	()
	Heart disease	()	()
	Anesthesia complication	()	()

PERSONAL HISTORY

_____ Weight _____ Height
Exercise: Do you exercise at least 20 minutes, 3 times a week? YES () NO ()
Alcoholic Beverages: _____ Never _____ Occasionally _____ Moderately _____ Daily
Do you smoke: YES () NO ()
If yes, # of packs per day _____
If you have quit, how long has it been? _____

Have you used, previously used or had problems with:
_____ Marijuana _____ Heroin _____ Cocaine _____ Other recreational drugs

MEDICAL HISTORY

Have you ever had	YES	NO	YES	NO
Asthma or breathing problems	()	()	Colon trouble or bowel disorder	() ()
Anemia (longer than 3 months)	()	()	Kidney Trouble	() ()
Tuberculosis	()	()	Veneral disease	() ()
High blood pressure	()	()	Varicose veins or Phlebitis	() ()
Heart disease or murmur	()	()	Bleeding Disorders	() ()
Diabetes	()	()	Seizures, loss of consciousness	() ()
Depression	()	()	Visual disturbance	() ()
Thyroid disorder	()	()	Treatment of nervous disorder	() ()
Ulcer or Stomach problems	()	()	Cancer	() ()
Hepatitis, jaundice	()	()	Blood transfusions	() ()
Hospitalization for psychiatric reasons	()	()	Alcohol Abuse	() ()
Other _____	()	()	Drug Abuse	() ()

Please explain "YES" answers: _____

IMMUNIZATIONS

Have you had a tetanus shot in the last 10 years? YES (), on this date _____ NO ()
Have you had a pneumonia shot in the last 10 years (only age 50 & over)? YES (), on this date _____ NO ()
Have you had any other immunizations in the past? _____

OTHER

Last Dental Exam _____ Dentist Name _____

Last Eye Exam _____ Eye Doctor Name _____

SURGERIES (Include dates) _____

MEDICATIONS: Please list all medication you are currently taking (include dosage):

DATE: _____ PATIENT SIGNATURE: _____

JANNA MASSAR, M.D.
Board Certified in Internal Medicine

PATIENT INFORMATION

NAME _____ BIRTH DATE _____ AGE _____
ADDRESS _____ CITY _____ ZIP _____
SSN _____ SEX _____ MARITAL STATUS _____ HOME PHONE _____
WORK PHONE _____ CELL PHONE _____ PAGER _____
EMPLOYER _____ FAX # _____
ADDRESS _____ CITY _____ ZIP _____
WHO REFERRED YOU? _____

EMERGENCY INFORMATION

SPOUSE _____ SPOUSE WORK PHONE _____
RELATIVE _____ RELATIVE HOME PHONE _____
FRIEND _____ FRIEND HOME PHONE _____

PRIMARY INSURANCE INFORMATION

_____ PRIVATE PAY (Cash) _____ PPO _____ HMO _____ MEDICARE _____ OTHER
INSURANCE COMPANY _____
ADDRESS _____ CITY _____ ZIP _____
INSURED'S NAME _____ BIRTH DATE _____
INSURED'S SSN _____ GROUP # _____
INSURED'S EMPLOYER _____
HOW LONG AT ABOVE EMPLOYER _____

SECONDARY INSURANCE INFORMATION

INSURANCE COMPANY _____
ADDRESS _____ CITY _____ ZIP _____
INSURED'S NAME _____
INSURED'S SSN _____ GROUP # _____
INSURED'S EMPLOYER _____

PATIENT / RESPONSIBLE PARTY'S AUTHORIZATION

I AUTHORIZE RELEASE OF MEDICAL INFORMATION TO PROCESS CLAIM.

I REQUEST THAT PAYMENT OF MEDICAL BENEFITS BE MADE TO DR. JANNA MASSAR AND I UNDERSTAND THAT THIS IS AUTOMATIC IN CASE OF HOSPITALIZATION. THIS ASSIGNMENT OF BENEFITS WILL REMAIN EFFECTIVE UNTIL REVOKED BY ME IN WRITING.

PATIENT'S SIGNATURE _____ DATE _____

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Internal Medicine

PAYMENT POLICY

1. We will file insurance for our PPO, HMO, and other managed care patients. However, all managed care co-payment and/or deductible and coinsurance amounts are due at the time of the service. Any disallowed/uncovered amounts are due from the patient. It is your responsibility to make sure that Janna Massar, M.D. is in your managed care network. There will be a \$15.00 fee added to your account if the copay/coinsurance/deductible is not paid at the time of service.
2. Patients who do not cancel or reschedule their appointment at least 24 business hours prior to their scheduled visit will be charged a fee of \$25.00. Also, this fee applies to any patients that do not show up for their scheduled appointment. This office will make reasonable attempts to confirm appointments one to two days in advance of the appointment date. Excessive no shows and/or late cancellations could be grounds for termination from Plano Internal Medicine Associates.
3. We accept assignment and will file insurance for our Medicare patients. However, any calendar year deductible amounts (to the extent of the visit amount) are due at the time of the service. We will also file secondary insurance after payment from Medicare. If there is no secondary insurance the patient will be billed for any remaining balance.
4. There will be a twenty-five (\$25) fee assessed for any returned check. This fee is assessed regardless of whether the check is redeposited because the bank has already charged us a fee for the returned item. You will subsequently receive a bill for this amount. Payments will be expected in the forms of cash, money order, Visa or MasterCard. If payment is not received by the due date indicated on the bill, then your information will be turned over to the Collin County District Attorney. After receiving a returned check we will no longer accept check payments on any future visits not to exceed five years.
5. Your insurance policy is a contract between you and your insurance company. It is important that you understand its provisions. We cannot guarantee payment of your claims. Reduction or rejection of your claim by your insurance company does not relieve the financial obligation you have incurred. We will attempt to verify coverage, although that is not a guarantee of payment until your insurance has processed the claim.
6. For all account balances in excess of 120 days past due a late fee of \$50.00 will be added to the balance (even if payment delay is due to the insurance company) and the account will be turned over to our collection agency if payment is not received in 15 days. It is ultimately the patient's responsibility to make sure the doctor received payment for service rendered.
7. We will file insurance for our HMO/EPO/POS patients. However, you must have assigned the doctor you are seeing in this office to be your Primary Care Physician (PCP) prior to your appointment. The assignment of the PCP must be effective the day of your appointment. If you have not assigned Dr. Massar to be your PCP, you agree to be responsible to pay the entire balance of your visit.

If you have not changed your PCP to Dr. Massar, because you are not sure if you want to assign him yet, you must assume full responsibility for the balance of that visit. Payment will be due at the time services are rendered: no exceptions will be made

8. I have read this agreement and understand the provisions outlined. I agree to be responsible for any balance present on my account. If my insurance denies payment because Dr. Massar was not listed as my Primary Care Physician at the time of service, I will assume full responsibility of the charges incurred for that visit, and will pay in full.
9. If any patient is owed a refund all claims must be processed and paid in full before overpayment is refunded. Any overpayments in excess of \$50 will automatically be refunded within 30 days once we become aware of the overpayment. Patients must request a refund if it is less than \$50.
10. All patients are required to give their Social Security No. No Exceptions. If the insurance policy is through someone other than the patient we will need their Social Security No. as well. This is to ensure payment for services that are rendered by PIMA.

PRECERTIFICATION/REFERRAL AUTHORIZATION

1. Precertification of Hospitalization – we must be notified within twenty-four (24) hours of any hospital admit so that we may precertify your hospital visit/stay. Failure to do this may result in reduction of benefits. We will not be responsible for any reduction of benefits if this is not done.
2. Referrals – due to tremendous referral requests, we must be notified at least five (5) days prior to your appointment in order to obtain a referral to a specialty care provider. Patients who see specialty care providers first and then call after the fact to request a referral number run the risk of reduction of benefits because most insurance companies do not back date referrals. We will not be responsible for any reduction of benefits for any “after the fact” referral requests
3. When referred, it is the patient's responsibility to verify that the physician or facility is in their insurance network.

AUTHORIZATION

I authorize release of medical records to determine liability for payments or treatment, and to obtain reimbursement

I assign all medical benefits for office visits and hospital stays to Dr. Janna Massar, M.D. This assignment will remain in effect until revoked by me in writing. A photocopy of this instrument will have the same validity as the original.

Patient's Signature _____ Date _____